

## Directions

### Address:

6-7 East Street, Ware, SG12 9HJ

### Car Parking:

- **Nearby Parking Options:**
  - **Kibes Lane Car Park:** 1-minute walk from the premises.
    - *Short-Stay Section:* Parking for up to 5 hours, with charges starting from £1 and 30 minutes free.
    - *Long-Stay Section:* All-day parking available for £5.30.
    - Please check the signs for up-to-date rates and restrictions.
  - **Library Car Park:** Located on Burgage Lane, a 3-minute walk from the premises.
  - **Disabled Access:** For those with mobility issues, drop-off is available directly outside the building.
  - Please note: There is no parking available on East Street.

### By Public Transport:

- The nearest train station is *Ware Station*, approximately a 6-minute walk from the premises. Trains from London Liverpool Street and Hertford stop here regularly.
- Regular bus services from Hertford and nearby towns stop close to East Street.

### Walking Directions:

- From Ware Station, walk along Station Road towards Amwell End, then turn left onto East Street. The Dolphin Medical and Therapy Rooms are located at 6-7 East Street, on your left.

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## What to Do When You Arrive

1. **Entry Phone Panel:**
  - The entry phone panel is located on the right-hand side of the main entrance door.
  - Use the panel to call your consultant or specialist by pressing their **room number** or the **name of the practice**.
  - Alternatively, press the **reception button** to reach the reception desk for assistance.
2. **Approach the Vizito Screen:**
  - Once inside, the Vizito self sign-in system is located **straight in front of you, beside the door to the clinical area**.
3. **Enter Your Surname:**
  - Use the on-screen keyboard to type in your **surname** (last name).
4. **Confirm Your Details:**
  - Check that your name and appointment details are correct on the screen.
5. **Complete Sign-In:**
  - Once confirmed, your sign-in will be complete.
6. **Take a Seat:**
  - After signing in, please take a seat in the waiting area. Your doctor will be automatically notified of your arrival and will call you when ready.